

Your Guide

What co-production is & what it isn't

What is co-production?

Co-production (of public services) means that people who provide and deliver services, and people who access and receive services, share power and responsibility, and work together for mutual benefit in equal, reciprocal and caring relationships.

In other words

Co-production is when professionals work in partnership with people who have lived experience, to develop solutions to challenges in public services and communities.



Co-production is just another word for consultation, right?



What co-production is not

Co-production is not consultation. Consultation isn't a bad thing, but it's not the same. Co-production is not running a survey or an additional way of working.

In essence it's **involvement**.

Co-production exists at the intersection of people (citizens, service users) and professionals (public service organisations, government). In co-production, people are a part of the decisions that will affect their lives.

Definition of involvement

As one of the five ways of working, involvement is at the heart of the Well-being of Future Generations Act and is key to improving well-being across Wales.

Involvement requires organisations to be open to influence from citizens and stakeholders, moving to a culture of '**working with**' rather than '**doing to**'. In contrast to consultation, involvement approaches work with people at earlier stages, such as helping to identify issues and potential solutions, and being supported to remain involved right throughout design, implementation and evaluation processes.



Comisiynydd
**Cenedlaethau'r
Dyfodol**
Cymru

**Future
Generations**
Commissioner
for Wales

Using involvement with the other four ways of working



collaboration

Work together across sectors and communities to extend your reach and share expertise



prevention

Identify and address root causes of the challenges early



long-termism

Actively engage people in shaping long-term solutions through ongoing conversation



integration

Ensure that diverse voices inform decisions that cut across different areas of well-being

5 values of co-production

Rather than being a process, co-production is an approach which is underpinned by five values. These are common features of all co-produced work, and where they all come together in one service or organisation, they manifest as truly transformative co-production.



Value all participants, and build on their strengths

1

2

Work across silos & develop networks of support



Be outcomes focused and do what matters for the people involved

3

4

Build relationships of trust & share power



Recognise people as change-makers, and organisations becoming enablers

5

Build on what you've started

Try these next!

Co-production & involvement audit tool



Your Guide First steps in co-production



Co-production slide deck for partner & leader insight



Your Guide Running an Asset Mapping Session



Rhwydwaith
Cyd-gynhyrchu
Cymru



CRONFA
GYMUNEDOL
COMMUNITY
FUND

Developed & designed by Dan Barnett

Produced by Project Dewi: a programme of work funded by the National Lottery Community Fund to support co-production and involvement in Public Services Boards.

Need help putting this guide into practice? Get in touch: hello@copronet.wales. For more tools & resources to support your co-production journey, including guidance for working with people in a wide range of settings, visit our website: copronet.wales